

What happens next?

If we did things well, thanks for letting us know. We will share with the area that it is about.

If things could have been better we will be back in touch with you (if that is what you'd like us to do).

Contact details

Email: info@healthhb.co.nz

Phone: 06 873 4960

or complaints advisor (06) 871 5651

Freepost: Fill in this form and freepost it to us.

Need further advice/support?

Health Hawke's Bay

Complaints advisor 06 871 5651

Independent, confidential, free services:

**Nationwide Health & Disability
Advocacy Service**

06 835 1640 or free call 0800 555 050

PO Box 819, Napier 4140

Health and Disability

Commissioner 0800 11 22 33. PO Box
1791, Auckland

<https://www.hdc.org.nz/>

For complaints involving health information:

Privacy Commissioner

0800 803 909

PO Box 466, Auckland

HAWKE'S BAY DISTRICT HEALTH BOARD (HBDHB)

FREEPOST AUTHORITY 496

↑ Please tape or glue here to seal



Free

Health Health Hawke's Bay
PO Box 11141
Hastings 4156



Tell us what matters to you

Feedback, compliments
or complaints

He tino taonga ō whakaaro ki a mātou

We will listen to what you tell us and share themes with health professionals and consumer groups who can help make changes happen.

If you have a problem you want sorted straight away, please talk with the staff caring for you or ask to speak with a manager in that area.



