What happens next?

If we did things well, thanks for letting us know. We will share with the area that it is about. If things could have been better we will be back in touch with you (if that is what you'd like us to do).

Contact details

Email: info@healthhb.co.nz Phone: 06 873 4960 or complaints advisor (06) 871 5651 Freepost: Fill in this form and freepost it to us.

Need further advice/support?

Health Hawke's Bay

Complaints advisor 06 871 5651

Independent, confidential, free services: Nationwide Health & Disability Advocacy Service 06 835 1640 or free call 0800 555 050 PO Box 819, Napier 4140

Health and Disability Commissioner 0800 11 22 33. PO Box 1791, Auckland

https://www.hdc.org.nz/

For complaints involving health information:

Privacy Commissioner 0800 803 909 PO Box 466, Auckland



HAWKE'S

BAY

DISTRICT HEALTH

BOARD

(HBDHB)

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Please tape or glue here to seal

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FREEPOST AUTHORITY 496



Health Health Hawke's Bay PO Box 11141 Hastings 4156



Tell us what matters to you

Feedback, compliments or complaints

He tino taonga ō whakaaro ki a mātou

We will listen to what you tell us and share themes with health professionals and consumer groups who can help make changes happen. If you have a problem you want sorted straight away, please talk with the staff caring for you or ask to speak with a manager in that area.



Please fill out the form below before sending.

Filling in your details below* will help us to understand what matters to the people in our community.

*optional

NHI number	r (if known):
Status: P	
	NZ European NZ Māori
Pacific	Asian Other:
If you have a disability, please let us know:	
How should	we contact you?
Mail	💿 Email 💿 Phone
💿 I do not v	want to be contacted
Address:	
	t number:
Best contact	
Best contact	
Best contact Email:	
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Email: Date of visit	ou receive your
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Email: Date of visit Where did y care (e.g. se	ou receive your
Email: Date of visit Where did y care (e.g. se	vou receive your ervice): service: (please tick)

Use the space provided to tell us what matters to you, then seal and freepost this form back to us. **Alternatively send us an email or complete our online feedback form.**

Suggestion
Compliment
Complaint

Feedback type: • Comment • Question