

Community Pharmacy Minor Ailments Service December 2023

Health Conditions

The Hawke's Bay Community Pharmacy Minor Ailments Service (MAS) allows eligible people to use a community pharmacy for the first line of assessment and treatment of specified conditions. In general, the conditions are:

- Skin – headlice, scabies, eczema, minor skin infections
- Eyes – allergies, dry eyes, bacterial conjunctivitis
- Dehydration
- Uncomplicated lower UTI in women
- Paediatric analgesia

Eligibility criteria

This service is available to patients who are eligible for publicly funded services in New Zealand and are:

- Children aged 3 months to 14 years. (See more details under Minimum ages.)
- Whānau of the children with the same condition who also require treatment (such as for scabies or headlice).
- Any patients who meet at least one of the following:
 - Identify as Māori or Pacifica.
 - Have a Community Services card (CSC).
 - Have been physically displaced or isolated due to Cyclone Gabrielle.
 - Live in a R2 or R3 rural community. See classifications [here](#).

Minimum ages

- All of the skin conditions - 12 months, apart from fungal skin infections - 6 months. 2 year age restriction on supplying hydrocortisone for eczema and povidone-iodine
- Eye conditions – 2 years
- Dehydration – 6 months
- UTI – 16 years
- Paediatric Analgesia – 3 months

Participating pharmacies

Every pharmacy in Hawke's Bay is participating in the Minor Ailments Service.

Medicines funded under the services

Each of the eligible conditions has a list of approved over-the-counter or pharmacist only medicines funded under the service. See appendix 1. If one (or more) of the approved medicines is indicated and clinically appropriate it shall be dispensed to the patient with no charge to the individual.

Patients may also require or request medicines which are not approved medicines under the service. These may be supplied to the patient as part of the consultation and treatment. In this case the consultation will be funded, however the medicine will incur a cost to the patient.

Appendix 1: Approved medicines; General sale, Pharmacy and Pharmacist Only Medicines to be used in conjunction with Protocols.

Condition	Medication
Acute Diarrhoea/ Dehydration	
	Oral rehydration powder sachets (<i>Electral</i>)
	Oral rehydration liquid (<i>Pedialyte – Bubblegum</i>)
Eye Conditions	
Infected Eye	Chloramphenicol 0.5% eye drops
	Chloramphenicol 1% eye ointment
Inflammation of Eye (Dry Eyes)	Hypromellose 0.3% (<i>Poly-Tears</i>)
	Paraffin liq with woolfat (<i>Polyvisc</i>)
Allergy eye drops	Sodium cromoglicate 2% eye drops
	Lodoxamide (<i>Lomide</i>)
Skin	
Scabies	Permethrin 5% cream
	Permethrin 5% Lotion
Head lice	Dimethicone 4% Lotion
Emollients for eczema	Emulsifying ointment
	Cetomacrogol + glycerol 10%
	Cetomacrogol + glycerol 10%
	Aqueous Cream SLS free
	Paraffin liquid and paraffin soft white
	Cetomacrogol
	Fatty Cream AFT
Eczema	Hydrocortisone 1%
	Zinc and castor oil ointment
Topical antimicrobials	Clotrimazole cream
	Miconazole with hydrocortisone 1%
	Hydrogen peroxide (<i>Crystaderm</i>) cream
	Povidone-iodine 10% ointment (<i>Betadine</i>)
	Povidone-iodine 10% liquid (<i>Riodine</i>)
	Povidone-iodine 10% liquid (<i>Riodine</i>)
Lower UTI in Women	
	<i>Nitrofurantoin 100mg MR Caps</i>
	<i>Trimethoprim 300mg tabs</i>
Paediatric Analgesia	
	Paracetamol 250mg/5ml

Appendix 2: Approved Treatment Aids to be used in conjunction with Protocols.

- Metal Lice Combs
- Oral syringes